### Pasco-Hernando Workforce Board, Inc.

# **Chair** Report

February 2014

## **Employment Statistics**Pasco / Hernando Region

December 2013

#### **Unemployment Rate**

- 7.4% Hernando
- 6.7% Pasco
- 5.9% Florida
- 6.5% U.S.

\*Source: Florida's Department of Economic Opportunity (www.employfloridacom). Numbers are not seasonally adjusted.

#### **Upcoming Events**

#### March 10

PPN Meeting CareerSource Pasco Hernando 7361 Forest Oaks Blvd. 9.00 a.m.

#### March 13

PPN Meeting CareerSource Pasco Hernando 6038 Gall Blvd. 11.00 a.m.

#### March 19

PPN Meeting CareerSource Pasco Hernando 4440 Grand Blvd. 12.30 p.m.

## Launch of CareerSource Pasco Hernando Brand

On February 12, 2014, open house events were held to unveil the new CareerSource Pasco Hernando regional brand. As



part of the statewide rebranding effort,
CareerSource Pasco
Hernando proudly
displayed the Mobile One
Stop with the exciting new logo. Staff members were on hand to answer questions regarding the rebranding.

### **Career and Education Pathway**

Samantha Apraham came to the WIA Youth Program for help in gaining employment. Having not completed high school and with no work experience, she found her options to be extremely limited.

Samantha attended the Job Ready Workshop and was guided on the important, but often overlooked, need for soft skills. Additionally, she learned how to navigate the public transportation system effectively and utilize local resources to find child care.

After earning the National Retail Federation's Customer Service credential through Credentials Work, Samantha started working toward her GED and found the classes at Marchman to be invaluable.

Next, Samantha participated in a paid internship with a local employer who was so impressed with her excellent customer service skills and punctuality that she was hired full time employee.

Samantha shared her good news and said, "I thought I would never be able to find a job, and life was starting to seem hopeless. I was ready to give up, but then a friend told me to check out the Youth Program at CareerSource Pasco Hernando. My friend said they could help me find a job, and they did! It's the best decision I've ever made."

Contact your local CareerSource Pasco Hernando office to learn about the many services available to employers and job seekers.

## Pasco-Hernando Workforce Board, Inc.

#### Service Statistics

Program Year To Date (July 2013 - January2014)

- There were nearly
   125,000 active online
   job seekers registered
   in Pasco and
   Hernando counties
- Over 10,000 people were assisted in finding employment
- Almost 200 Veterans in Pasco and Hernando counties found employment
- Over 1,200 new jobs were listed by Pasco and Hernando employers
- Almost 50 youth have completed an internship, and nearly 120 have earned a credential.
- Nearly 9,000 customers attended workshops.

### **Getting Back to Work**

June Milo came to CareerSource Pasco Hernando through the WIA program. Recently laid off from a medical transcription job, June was ready for something different and wanted to return to working on merchant ships. However, her mariner credentials and union affiliations had expired. The WIA assistance program provided funding to bring her credentials up to date, and after completing the union physical, June was ready to return to work - at sea.

Before setting sail on the USNS "Bob Hope" as a member of the Seafarer's International Union and United States Merchant Marines, June thanked those who assisted her at CareerSource Pasco Hernando and supported her in achieving her dream job.

Jared D'Onofrio came to CareerSource Pasco Hernando through the Re-employment and Assessment (REA) Program. There he received assistance with the many programs and services available to job seekers.

After an initial assessment, a job plan was created. Jared attended customer-focused workshops also. He learned about an in-house recruitment being held for UPS. Thanks to the workshops and assistance, he was armed with an up-to-date resume and was prepared for an interview.

Jared was happy to report back to CareerSource Pasco Hernando that he was hired by UPS following the recruitment and subsequent interview. Jared attributes his success to the assistance he received through the REA Program and the helpful staff at CareerSource Pasco Hernando.